

MLGW Consent Agenda Committee Discussion

MLGW Committee
July 22, 2025



Fiscal Consent Totals:

1. Total Fiscal Consent Approved Amount Year-to-Date – \$257,885,505.86

Items approved by Council through 7/8/2025.

2. Total Fiscal Consent Requested Amount – \$4,178,508.82

Items requested for 7/22/2025 meeting.

3. Total Fiscal Consent Year-to-Date Amount - \$262,064,014.68

Total of approvals and requests through 7/22/2025 meetings.

Items for July 22nd Agenda

Items approved by BOC on July 2nd

1. Resolution approving Change No. 3 to Contract No. 12032, MLGW Electronic Bill & Presentment with Fidelity Information Services, LLC (FIS Global) to extend the current contract in the funded not-to-exceed amount of \$3,278,191.82.
2. Resolution approving Change No. 2 to Contract No. 12519, Citrix License and Support Subscription (formerly Contract No. C2632) with Logicalis, Inc. to ratify and renew the contract in the funded amount of \$495,060.00.
3. Resolution approving Change No. 2 to Contract No. 12507 (formerly Contract No. C2605), Microsoft Support Modern Engineer with Crayon Software Experts, LLC to ratify and renew the current contract in the funded amount of \$218,257.00.
4. Resolution approving Change No. 2 to Contract No. 12516 (formerly C2610), Security Automation Installation and Service Agreement with Access Control Integration, Inc., to ratify and renew the current contract in the funded amount of \$187,000.00.

MLGW Electronic Bill Presentation

- Funded amount: \$3,278,191.82
- Award Duration: August 2, 2026 thru December 31, 2029
- Type of Bid: RFP
- Awarded to: Fidelity Information Services, LLC
- Plain Language Description: A recommendation is being made to extend the existing electronic bill presentation contract with FIS Global for an additional 3-year period. This extension will allow MLGW to transition from an expiring platform to a new platform at no implementation and integration cost to MLGW. The 3-year contract extension total cost will be \$3,278,191.82 which covers costs outlined as follows: 1) ACH Account validation cost \$12,411.14, 2) IVR transaction cost \$21,479.64, 3) All payment transactions cost \$1,561,493.00, 4) All enrolled and presented documents cost \$1,678,125.97, 5) All non-enrolled and presented documents cost \$4,682.07. There will be no increase in price for the enclosed contract extension.
- Impact: This function provides MLGW customers the ability to make their utility payments through various electronic channels.

Citrix License and Support Subscription

- Funded amount: \$495,060.00
- Award Duration: July 11, 2025 through July 10, 2028
- Type of Bid: Sealed Bid
- Awarded to: Logicalis, Inc.
- Plain Language Description: Citrix is a digital workspace platform that provides secure and seamless access to applications for MLGW users—centralizing resources in a unified interface, improving productivity and provides a seamless user experience.
- Impact: MLGW chose Citrix for its robust security, scalability, and support for hybrid work environments and delivery of the Customer Information System (CIS), Geographical Information System (GIS), Power Plan, and other applications.

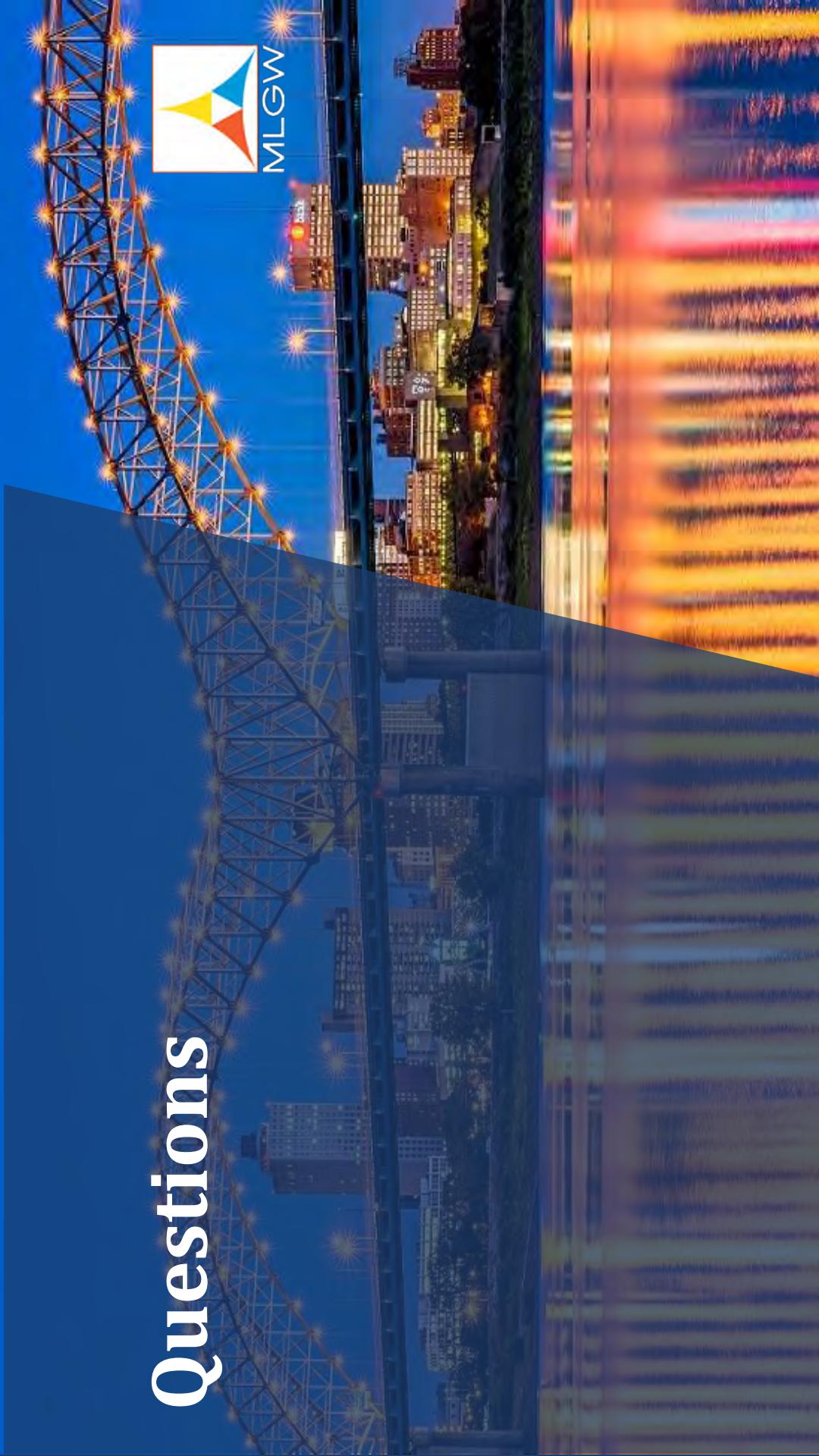
Microsoft Support Modern Engineer

- Funded amount: \$218,257.00
- Award Duration: Second of four (4) annual renewals (July 7, 2025 through July 6, 2026)
- Type of Bid: Sealed Bid
- Awarded to: Crayon Software Experts, LLC
- Plain Language Description: A Support Modern Engineer at Microsoft focuses on helping customers with cloud services. Examples of these services would be Teams, OneDrive, Intune, SharePoint, Copilot, etc. This role involves troubleshooting, resolving issues, and potentially escalating complex problems to ensure customer satisfaction.
- Impact: Not having Microsoft Support Modern Engineers would result in the decline of support and troubleshooting resources, as well as training in the realm of Microsoft cloud services. This would also include decreased efficiency, a possible increase in security vulnerabilities, and slower adoption/implementation and potential compatibility issues with newer technologies.

Security Automation Installation and Service Agreement

- Funded amount: \$187,000.00
- Award Duration: Second of four (4) annual renewals (July 10, 2025 through July 9, 2026)
- Type of Bid: Sole Source
- Awarded to: Access Control Integration, Inc.
- Plain Language Description: This contract provides access, video and alarm services and installations on MLGW Properties.
- Impact: This contract allows for repair, replacement and installation of access control hardware and software, video equipment and alarm systems.

Questions



Memphis Parks Youth Advisory Board!

Be the Voice. Shape the Future. Lead the Change.



Meet The Facilitators



Ameerah Jones-Ruben
Grants Admin Analyst



Roger Ekstrom
Landscape Architect



Atlantis Warren
Community Engagement Mgr.



Kendall McDonald
Development Mgr.



LaNaya Hawthorne
Memphis Parks Admin.

What is the Youth Advisory Board?

The Memphis Parks Youth Advisory Board (YAB) pilot was launched in Summer 2025 at Ed Rice Community Center to engage teens in shaping the future of parks and recreation through civic learning, youth voice, and leadership development.

The program was strategically integrated into the teen summer camp to ensure consistent attendance and provide a focused environment for piloting this effort.



Meet Our YAB Members



Memphis Parks Youth Advisory Board

Our story matters. Our park experience matters. And starting today—
Memphis Youth have a seat at the table.



How Youth Voices Help Shape Better Parks and Policies



The Memphis Parks YAB will help:

- Give feedback on new ideas and projects
 - Represent their community's needs
 - Be part of public input for future planning
 - Test out new ideas and events before they launch citywide
- When youth speak up, it helps city leaders understand what really matters. Youth input leads to smarter and more inclusive parks.



Our Collective Vision

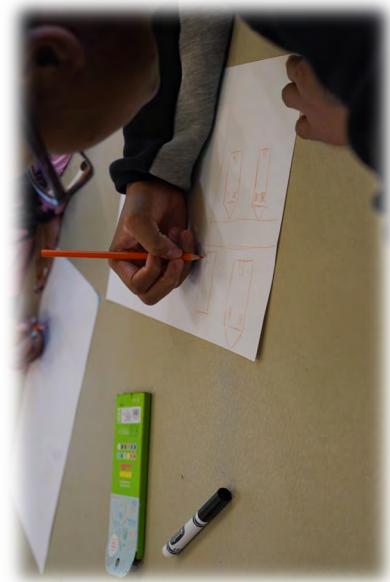
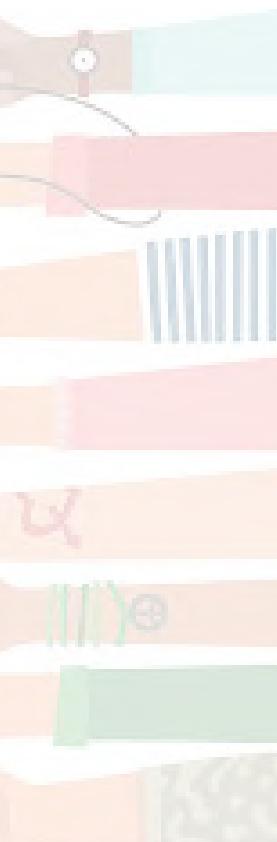
We envision a formal, youth-led advisory board—with elected officers, monthly meetings, and real influence on programming and park improvements.

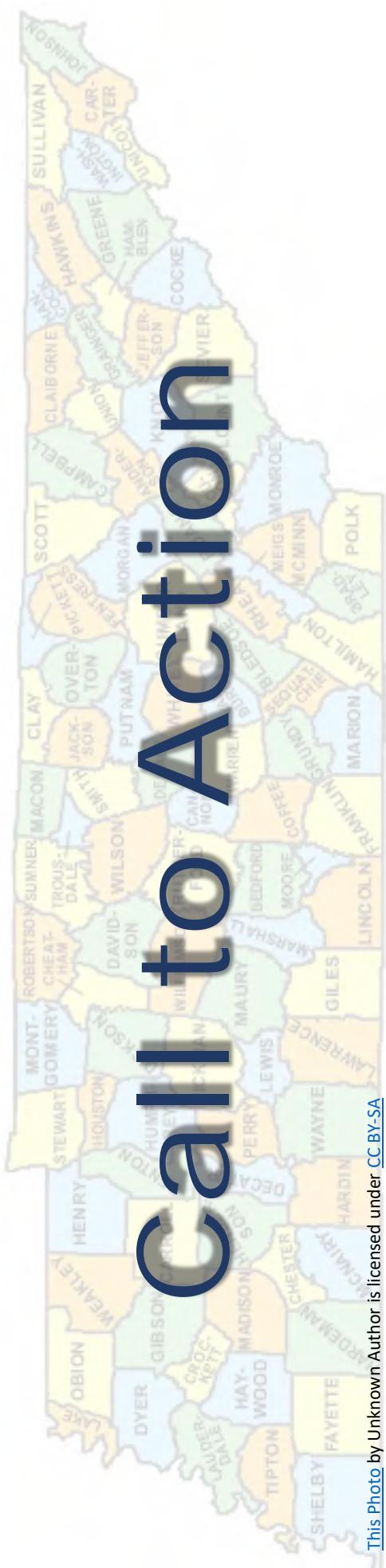
This is how we grow leadership, equity, and accountability from the inside out.

Vision is the art of seeing what is invisible to others.” – Jonathan Swift

Why YAB?

Our youth stories matter. Our youth park experiences matter. And starting today—Memphis' youth have a seat at the table.





Call to Action

This photo by Unknown Author is licensed under [CC BY-SA](#)

Thank you for believing in the voices of our future.
We hope you'll continue to support and amplify this work—because
when young people lead, our entire city wins.



Memphis City Council Summary Sheet

1. Description of the Item (Resolution, Ordinance, etc.)

Resolution to Appropriate the sum of \$7,250,000 funded by G.O. Bonds chargeable to the FY2026 Capital Improvement Program (CIP) Budget for the Southwest Twin Redevelopment, AWARD 11426 AND PROJECT CD01104.

2. Initiating Party (e.g. Public Works, at request of City Council, etc.)

Division of Housing & Community Development

3. State whether this is a change to an existing ordinance or resolution, if applicable.

Not applicable

4. State whether this will impact specific council districts or super districts.

District 6
Super District 9

5. State whether this requires a new contract, or amends an existing contract, if applicable.

Not applicable

6. State whether this requires an expenditure of funds/requires a budget amendment.

This will require an expenditure of funds.



Resolution to Appropriate the sum of \$7,250,000 funded by G.O. Bonds chargeable to the FY2026 Capital Improvement Program (CIP) Budget for the Southwest Twin Redevelopment, AWARD 11426 AND PROJECT CD01104.

WHEREAS, the Memphis City Council included an allocation of SEVEN MILLION TWO-HUNDRED FIFTY THOUSAND DOLLARS (\$7,250,000) for the Southwest Twin Redevelopment, award 11426 project number CD01104, as approved in the FY2026 Capital Improvement Program Budget; and

WHEREAS, the 17.42-acre site formerly known as the Southwest Twin drive-in movie theater is currently being redeveloped into a civic campus, including a public library, police precinct, fleet maintenance facility, community pavilion, and restored movie screen; and

WHEREAS, it is necessary to appropriate the funds referenced above to support the first phase of construction, which includes site preparation and grading, utility installation, paving and drainage improvements, and the construction of the police precinct building.

NOW, THEREFORE, BE IT RESOLVED by the Council of the City of Memphis that the sum of SEVEN MILLION TWO-HUNDRED FIFTY THOUSAND DOLLARS (\$7,250,000) funded by G.O. Bonds and chargeable to the FY2026 Capital Improvement Program (CIP) Budget is hereby appropriated and credited as follows:

Project Title:	Southwest Twin Redevelopment
Award	11426
Project Number:	CD01104
General Obligation Bonds	\$7,250,000.00
Contract Construction:	\$7,250,000.00

HCD Committee

CoM Public



Southwest Twin Redvelopment

July 22, 2025

History & Vision

From Drive-In to Civic Anchor

- Opened in 1956 as the 61 Drive-In, renamed the Southwest Twin.
- Closed in 2001, becoming a blighted site in Westwood neighborhood.
- In 2022, the City of Memphis began planning for transformational redevelopment.
- Community activations (2023–2024) included movie nights, markets, workshops, and mural art.
- Redevelopment aligns with Memphis 3.0 by creating a “town center” for the area.

The project will create a new Town center... Providing a police station, library, and park space for the community in District 6.



Project Overview

- **Location:** 4233 S Third St, Memphis, TN 38109.
- **Purpose:** Redevelop community anchor in Southwest Memphis aligned with Memphis 3.0.
- **Key Partnerships:** City of Memphis - Division of Housing and Community Development, Aaron Patrick Architects, Baldwin & Shell, 4F Design & O.T. Marshell Architects, Allworld Project Management.

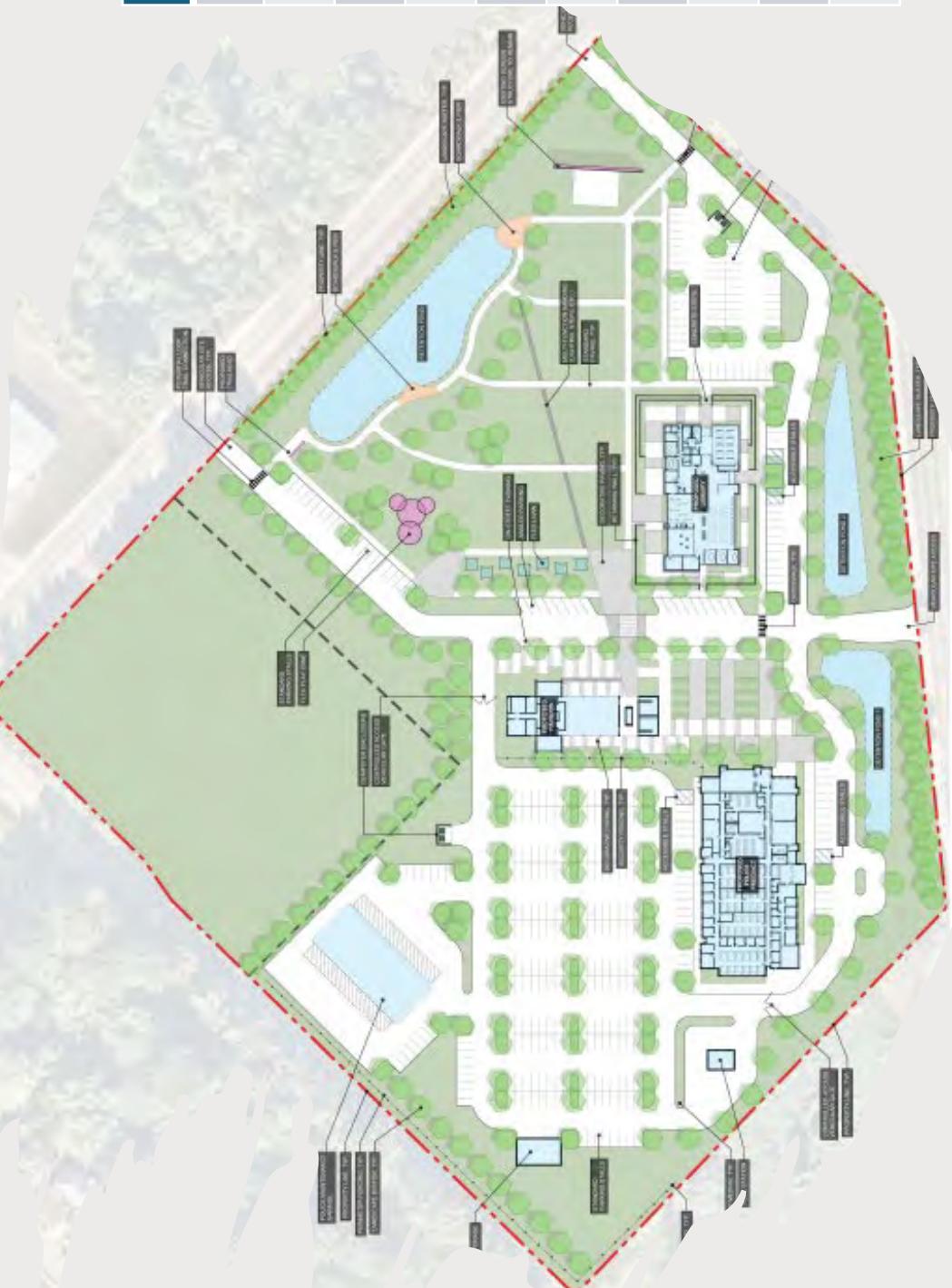


- **Facilities Include:**

- Library
 - Police precinct
 - Fleet maintenance facility + fueling station
 - Restoration of original movie screen
 - Public pavilion + green space
- **Project Status:**
- 100% Design Development completed.
 - Environmental & abatement completed.
 - CMAR contract negotiations in progress

Budget & Funding Overview

Budget Category	Amount
Project Management	\$860,474
Architectural/Engineering (ASE)	\$2,631,000
Environmental & Fees	\$1,060,921
Soft Cost Contingency	\$227,120
Construction Estimate	\$33,431,200
Hard Cost Estimate	\$1,671,560
Cameras & Access Control	\$250,000
IT & Low Voltage	\$225,000
FF & E	\$2,500,000
Total Project Budget	\$42,847,275



Funding Sources

- \$1.75M – FY24 CIP
- \$1,548,900 – FY24 County Contribution CIP
- \$1.75M – FY25 CIP

\$7.25M – FY26 CIP Request to appropriate funds.

- \$11.75M – FY27 CIP (Proposed)
- \$11M – FY28 CIP (Proposed)

Construction Timeline



Memphis City Council Summary Sheet

1. Description of the Item (Resolution, Ordinance, etc.)

This is a resolution to transfer and appropriate additional construction funds in the amount of \$261,500.00 to fund repairs of failing drainage line along Tonto near Third Street, leading from the inlets in the street. Tonto and Third Drainage, Project Number ST03234.

2. Initiating Party (e.g. Public Works, at request of City Council, etc.)

Public Works with Engineering administrating the project.

3. State whether this is a change to an existing ordinance or resolution, if applicable.

This changes an existing Resolution approved in FY2024 (July 25, 2023) for transfer and appropriation in the amount of \$800,000.00 for CIP Project Number ST03234.

4. State whether this will impact specific council districts or super districts.

Project located in Council District 6 and Super District 8.

5. State whether this requires a new contract, or amends an existing contract, if applicable.

This requires an additional funding amount for a new construction contract.

6. State whether this requires an expenditure of funds/requires a budget amendment.

This requires an expenditure of \$261,500.00 to cover additional construction costs and the 10% contingency required, based on the lowest bid received from Wagner General Contractors, Inc. Funded by Storm Water Revenue Bonds.



RESOLUTION

This is a resolution to transfer and appropriate additional construction funds in the amount of \$261,500.00 to fund repairs of failing drainage line along Tonto near Third Street, leading from the inlets in the street. Tonto and Third Drainage, Project Number ST03234. This project is in Council District 6 and Super District 8.

WHEREAS, the Council of the City of Memphis approved Drainage – ST Coverline, Project Number ST03205; Tonto and Third Drainage, Project Number ST03234 as part of the Public Works Fiscal Year 2026 Capital Improvement Budget; and

WHEREAS, the Council of the City of Memphis approved a Resolution (*CIP #ST03234*) for a transfer and appropriation of contract construction funds in the amount of \$800,000.00 on July 25, 2023 (FY2024) to fund repairs of failing drainage line along Tonto near Third Street, leading from the inlets in the street; and

WHEREAS, it is necessary to amend the prior approved amount of \$800,000.00 for additional contract construction funds in the amount of \$261,500.00 for Tonto and Third Drainage, project number ST03234, based on the lowest bid received May 28, 2025, from Wagner General Contractors, Inc for the purpose as stated above.; and

WHEREAS, it is necessary to transfer a contract construction allocation of \$261,500.00 funded by Storm Water Revenue Bonds in Drainage – ST Coverline, project number ST03205 to Tonto and Third Drainage, project number ST03234, for the purpose as stated above; and

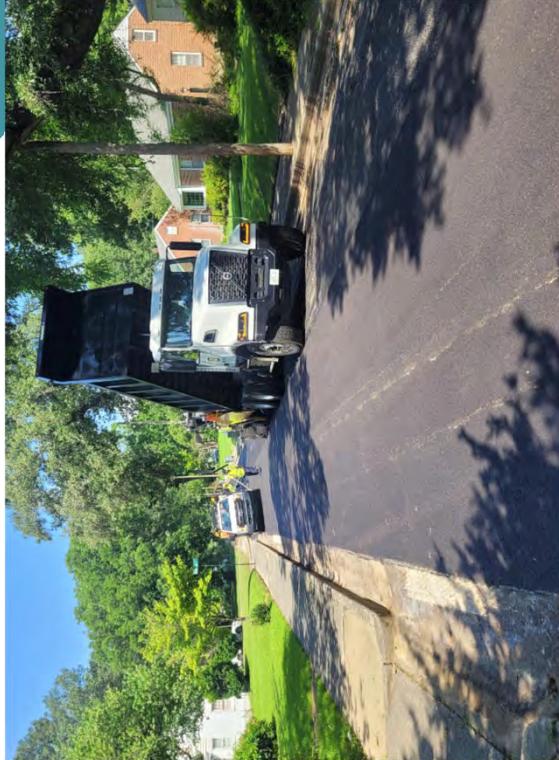
WHEREAS, it is necessary to appropriate \$261,500.00 funded by Storm Water Revenue Bonds in Tonto and Third Drainage, project number ST03234, for the purpose as stated above.

NOW, THEREFORE, BE IT RESOLVED by the Council of the City of Memphis that the Fiscal Year 2026 Capital Improvement Budget be and is hereby amended by transferring a contract construction allocation amount of \$261,500 funded by Storm Water Revenue Bonds in Drainage -ST Coverline, project number ST03205, to Tonto and Third Drainage, project number ST03234, for the purpose as stated above.

BE IT FURTHER RESOLVED, that there be and is hereby appropriated the sum of \$261,500.00 funded by Storm Water Revenue Bonds chargeable to the FY2026 Capital Improvement Budget and credited as follows:

Project Title:	Tonto and Third Drainage
Project Number:	ST03234
Amount:	\$261,500.00

Street Paving Update



Management Process

- Prioritize paving the streets that are in the worst condition
 - 6,700 lane miles, FY26 approved CIP - \$16M
- Streets with the most potholes, cracks, deteriorated asphalt
- Consideration on how important a road is based upon traffic count. Higher usage streets impact more citizens and businesses.
- Two Levels of Inspection:
 - City staff conduct onsite inspections based upon 311 calls.
 - Outside Experts: Every 4-5 years, City hires an independent specialists to give our entire road network a comprehensive inspection. Use of advanced technology to get a detailed, objective video/picture of every street's condition. This big-picture view is crucial for long-term planning and investing wisely.

Roadway Asset Services

Assessment conducted 2023

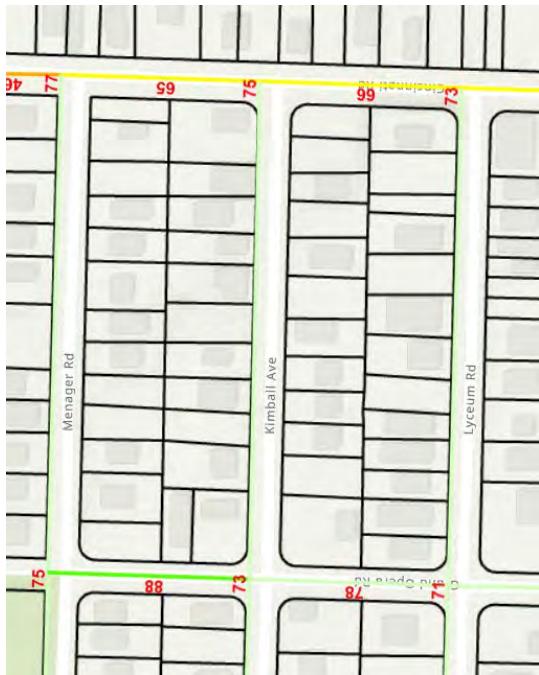
Utilize vehicles equipped with laser crack measurement system, 360° camera and certified profiler for roughness and ride measurements

All data captured is processed per road segment and generates a pavement condition index or rating

New rating every 5 years



Pavement Condition Index



Summary

- Information helps create a clear, prioritized list of streets that need paving most
- Fair and effective decisions
- Capacity of budget
- Capacity of contracting community
- Coordinating with the State/TDOT to advocate for Interstate and State route resurfacing funding.