

CoM False Alarm Management System Corporate Portal: Login Instructions

Step 1. Corporate Account Login

Navigate to <u>CoM FAMS Corporate Portal</u>. Login with your corporation's username and password. Click Sign In.

Corporate Account Login



1.a. Username and Password

Once the corporate account is created by the City of Memphis Metro Alarms Office, the corporate contact receives an automatic email from <u>MetroAlarms@Memphistn.gov</u> thanking the corporate contact for registering and containing the username and password.

1.b. Corporate Portal Menu

Once logged in, Corporate users can view the Corporate Portal menu on the left-hand side of the screen. They can use the menu to view Linked Permits and Outstanding Invoices, make payments (Payment Checkout), review the Alarm Ordinance, and Change Password.

Corporate Portal Menu

| City of Memphis | × + | | | | | | |
|--|-------------------------------|-------------------------------|---|---------------------|-------------|-------|--|
| ← → C 😁 product.cityala | rmpermit.com/corporate/Home | | | | | | |
| | MEMP | lis | CITY OF MEMPHIS, TENNES False Alarm Reduction Progra | SSEE | | | |
| | | | | | | Cogou | |
| | | | | | | | |
| Home | Welcome Kunal | aud | | | | | |
| Linked Permit(s) | Corporate Account Information | orporate Account Information | | | | | |
| Outstanding Invoice(s) | Corporate Account | PMAM | | | | | |
| Payment Checkout | Corporate Billing Information | Corporate Billing Information | | | | | |
| Alarm Ordinance | Name | PMAM TEST | Address | 100 TEST ST, MEMPHI | S, TN 39119 | | |
| Change Password | Email | on on p | Fax | | Phone | | |
| | Contact Information | | | | | | |
| | Name * | Kunal Daud | | | | | |
| | Email * | kunald@pmam.com | | | | | |
| | Fax | | | | | | |
| | Phone | | | | Ext. | | |
| | | | | Save | | | |

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Home

- Linked Permit(s)
- Outstanding Invoice(s)
- Payment Checkout
- ► Alarm Ordinance
- Change Password