



CITY PASS 901 FAQs

1. Is the City Pass 901 an ID?

No, the City Pass 901 is not an ID and it doesn't replace a driver's license or any state or federal ID, nor does it provide the benefits associated with them.

The City Pass 901 is a service-access card designed to make it easier for Memphis residents to use the amenities offered by the City of Memphis and our partners.

The card will include your name, photo, date of birth, and issue date to help City of Memphis staff assist you more efficiently.

2. How old do you have to be to get a City Pass 901?

The City Pass is for Memphis residents of all ages.

3. What documents do I need to get a City Pass 901?

You will need to provide proof of residence (such as a bill with your current address) and proof of identity. If you don't have a federal or state-issued ID, please refer to the "Allowed Documents" section for more details.

4. What services can I access with the City Pass 901?

In the first phase of this program, the City Pass 901 grants you access to parks and recreation facilities managed by the Memphis Parks Division. The 901 City Pass also grants you free admission on Tuesdays at the Memphis Zoo.

We will keep you updated as this program continues to grow with additional partners and access perks to amenities throughout the City of Memphis.

5. Can I get my City Pass 901 at any Community Center?

During the first phase of this program, the City Pass 901 is only available at the Gaisman Community Center and the Hickory Hill Aquatic Center. For locations and hours, please refer to the main section of this document.

6. How much does it cost to get my City Pass 901?

The City Pass 901 is absolute FREE, however replacement cards are \$10 each.

7. How long should I wait to get my City Pass 901?

Once you have filled the information required on this site, as well as the necessary documents, you will only have to go to one of the designated sites to get your picture taken and your card will be printed immediately. Due to the expected high volume of card recipients, there may be a line. We appreciate your patience and promise to address each patron in an orderly fashion.