

RFP #38632

Addendum #1

Treasury Tax System

Questions & Answers

Except to remove vendor names and addresses, questions are provided exactly as submitted.

#		Section	Question / Answer
1	Q		Whether companies from Outside USA can apply for this? (like,from India or Canada)
1	A		No, the work will be performed in the USA
2	Q		Whether we need to come over there for meetings?
2	A		On-site meetings will be held in Memphis, TN
3	Q		Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)
3	A		No
4	Q		Can we submit the proposals via email?
4	A		No
5	Q		Are you able to provide me with an MS Word version of Exhibit A-2 Business Requirement Matrix?
5	A		Yes, it's posted to City's website
6	Q	5.3	What is the timeline for the new Treasury/Tax System to be implemented in production?
6	A		July 2019
7	Q		We understand it is a preference for the City to utilize Oracle technology stack but we would like the City to confirm that this is not the only considered option. As outlined in requirement BUS 100.232: "proposed tax system GUI needs to be intuitive and user friendly" so if the proposed Solution can provide this intuitive and user friendly ability, would that be acceptable?
7	A		Yes
8	Q		The City indicates that " <i>System must utilize workflow that are compatible with the COM Oracle applications</i> ", what are the City's expectations from this integration? In other words, if the proposed Software Solution has its own built-in state-of-the-art and flexible Workflow Management System, would that be acceptable to the City?
8	A		Yes

9	Q		The City indicates that “ <i>System must integrate with the COM email system</i> ”, can you please elaborate
9	A		Should be able to pull Active Directory Information to send Correspondence to Citizens
10	Q		Is Oracle RDBMS the preferred and required Relational Database Management System or would the City consider other options?
10	A		It can be either an oracle database or a SQL database.